

**MADISON COUNTY ROAD DEPARTMENT**

**MAY 2019**

**CLOSED CALL ANALYSIS**

# Madison County Road Department

Reporting Dates 05/01/19 through 05/28/19

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28310	A	05/01/19 10:10:00	05/20/19 07:22:00	05/02/19	Pot Holes Closed	Brown, Shirley Odom, Sheldon	Church Rd Church Rd Madison 39110	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	456	19	<b>Bad pothole on Church Rd just before you turn in to Kasai North America...the old M-Tek Building. He tore up a tire yesterday hitting that hole.</b>				
28314	A	05/01/19 13:27:00	05/06/19 15:15:00	05/02/19	Trash Related Closed	Brown, Shirley Clay, Brian	Society Ridge Rd Society Ridge Rd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	120	5	<b>There is a refrigerator on the side of the road 1/8 mile from Grens Crossing Rd that needs to be picked up.</b>				
28315	A	05/01/19 14:59:00	05/07/19 07:19:00	05/02/19	Pot Holes Closed	Brown, Shirley Caller	Yandell Rd Yandell Rd Canton 39046	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>big hole in the westbound lane right before Hampton Hills</b>				
28318	A	05/02/19 07:35:00	05/20/19 07:34:00	05/03/19	Limb Pickup Closed	Brown, Shirley Lumpkin, Joyce	Tanglewood Dr Tanglewood Dr Madison 39110	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	432	18	<b>Needs limb pickup</b>				
28319	A	05/02/19 08:58:00	05/20/19 08:18:00	05/03/19	Limb Pickup Closed	Brown, Shirley Unknown	Oak Trail 903 Oak Trail	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	432	18	<b>Need limb pickup</b>				
28321	A	05/02/19 09:39:00	05/06/19 15:24:00	05/03/19	Limb Pickup Closed	Brown, Shirley Loving, Andy	Persimmon Pl Persimmon Place Madison 39110	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
28322	A	05/02/19 10:51:00	05/17/19 07:19:00	05/03/19	Limb Pickup Closed	Brown, Shirley Upshinsky, Nancy	Woods Lake Dr Woods Lake Dr Madison 39110	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	360	15	<b>Needs limbs/wood picked up near her address</b>				
28324	A	05/02/19 14:45:00	05/20/19 08:20:00	05/03/19	Limb Pickup Closed	Brown, Shirley Raddack, Michael	Meadowgreen Ln Meadowgreen Ln Madison 39110	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	432	18	<b>has storm debris to be picked up</b>				
28325	A	05/02/19 14:48:00	05/20/19 07:35:00	05/03/19	Limb Pickup Closed	Brown, Shirley Davis, Jill	Tanglewood Dr Tanglewood Dr Madison 39110	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	432	18	<b>needs limb pickup</b>				
28330	A	05/03/19 07:12:00	05/20/19 08:20:00	05/04/19	Limb Pickup Closed	Brown, Shirley John	Fairgreen Cv Fairgreen Cv	District 1	Low Priority
		<b>Dur (hrs/days)</b>	408	17	<b>Limbs pick up</b>				

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28331	A	05/03/19 07:13:00	05/07/19 07:19:00	05/04/19	1 Pot Holes Closed	Brown, Shirley Jones, Linda	Old Yazoo City Rd Old Yazoo City Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Bad pot hole in between</b>	<b>St James Church and the School Of Arts</b>			
28332	A	05/03/19 08:41:00	05/06/19 15:23:00	05/04/19	1 Limb Pickup Closed	Brown, Shirley Gladness, Sammy	Providence Dr Providence Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
28333	A	05/03/19 08:43:00	05/20/19 07:25:00	05/04/19	1 Limb Pickup Closed	Brown, Shirley Durakin, Eric	Bradshaw Crossing Bradshaw Crossing	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	408	17	<b>Limbs needs picking up in the whole neighborhood in</b>	<b>Bradshaw Ridge Sudv</b>			
28334	A	05/03/19 09:30:00	05/20/19 08:19:00	05/04/19	1 Limb Pickup Closed	Brown, Shirley Salmi, Donna	Autumn Woods Dr Autumn Woods Dr	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	408	17	<b>Limbs pick up at this address on North Deerfield Dr side</b>				
28335	A	05/03/19 09:34:00	05/06/19 15:22:00	05/04/19	1 Limb Pickup Closed	Brown, Shirley Davis, Rob	Arrington Dr Arrington Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
28336	A	05/03/19 09:57:00	05/22/19 15:32:00	05/04/19	1 Limb Pickup Closed	Brown, Shirley Dhonau, Pat	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	456	19	<b>Limbs pick up</b>				
28337	A	05/03/19 13:42:00	05/20/19 08:28:00	05/04/19	1 Limb Pickup Closed	Brown, Shirley Duckworth, Jimmy	Bell Pointe Bell Pointe	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	408	17	<b>Limbs pick up</b>				
28339	A	05/03/19 13:45:00	05/20/19 07:26:00	05/04/19	1 Limb Pickup Closed	Brown, Shirley Janer, Chris	Bradshaw Crossing Bradshaw Crossing	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	408	17	<b>Limbs pick up on the whole street</b>				
28340	A	05/03/19 13:47:00	05/07/19 07:18:00	05/04/19	1 Pot Holes Closed	Brown, Shirley Jobe, Scotty	Griffin Rd Griffin Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Bad pot holes</b>				
28342	A	05/03/19 15:22:00	05/06/19 15:17:00	05/04/19	1 Pot Holes Closed	Brown, Shirley Chelsi	Dees Dr Dees Dr	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Bad pot holes</b>				

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### Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28343	A	05/06/19 07:39:00	05/07/19 07:18:00	05/07/19	Pot Holes Closed	Brown, Shirley Unknown	Yandell Rd Yandell Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Bad pot holes</b>				
28345	A	05/06/19 09:37:00	05/21/19 15:45:00	05/07/19	Limb Pickup Closed	Brown, Shirley Ollie, Phyllis	Willie Burrell Dr Willie Burrell Dr	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	360	15	<b>Limbs pick up</b>				
28351	A	05/06/19 10:29:00	05/06/19 15:23:00	05/07/19	Limb Pickup Closed	Brown, Shirley Gladness, Stanley	Providence Dr Providence Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
28353	A	05/06/19 10:35:00	05/20/19 07:24:00	05/07/19	Trash Related Closed	Brown, Shirley Unknown	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	336	14	<b>Need old carpet picked up</b>				
28362	A	05/06/19 14:10:00	05/20/19 07:30:00	05/07/19	Pot Holes Closed	Brown, Shirley Unknown	Bainbridge Pkwy Bainbridge Pkwy	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	336	14	<b>Bad pot holes on the exit end</b>				
28365	A	05/06/19 14:16:00	05/22/19 15:15:00	05/07/19	Limb Pickup Closed	Brown, Shirley Stevens, Janice	Ashbrooke Trail Ashbrooke Trail	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	384	16	<b>Limbs pick up</b>				
28367	A	05/06/19 14:47:00	05/20/19 07:16:00	05/07/19	Limb Pickup Closed	Brown, Shirley Atkins, Barbara	Savannah Bend 132 Savannah Bend	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	336	14	<b>Need limb pickup</b>				
28368	A	05/06/19 15:01:00	05/28/19 13:29:00	05/07/19	Pot Holes Closed	Brown, Shirley Engineering, Dept	Catlett Rd stribling/catlett	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	528	22	<b>Catlett/Stribling Turn Lane, pothole where old and new asphalt meet</b>				
28375	A	05/07/19 09:05:00	05/20/19 08:21:00	05/08/19	Limb Pickup Closed	Brown, Shirley McCorkle, Sean	Twin Harbor Pl Twin Harbor Pl	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	312	13	<b>Limbs pick up</b>				
28378	A	05/07/19 14:45:00	05/20/19 08:27:00	05/08/19	Limb Pickup Closed	Brown, Shirley Rehfeldt, Richard	Bell Pointe Belle Pointe	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	312	13	<b>Limbs pick up</b>				

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28379	A	05/07/19 14:46:00	05/20/19 07:23:00	05/08/19	Trash Related Closed	Brown, Shirley McNeal, Holly	Creekside Dr Creekside Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	312	13	<b>Need old wooden fence boards picked up</b>				
28381	A	05/07/19 14:52:00	05/20/19 07:19:00	05/08/19	Pot Holes Closed	Brown, Shirley Purvis	Purvis Rd Purvis Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	312	13	<b>Bad pot holes</b>				
28382	A	05/07/19 14:52:00	05/20/19 08:25:00	05/08/19	Limb Pickup Closed	Brown, Shirley Pickett, Jim	Pembroke Cir Pembroke Cir	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	312	13	<b>Limbs pick up</b>				
28384	A	05/08/19 08:23:00	05/20/19 07:14:00	05/09/19	Limb Pickup Closed	Brown, Shirley Evans, Heather	Thornberry Cv Thornberry Cv	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	288	12	<b>Limbs pick up</b>				
28388	A	05/08/19 09:15:00	05/23/19 10:29:00	05/09/19	Limb Pickup Closed	Brown, Shirley Lee, Danny	A M Rogers Park A M Rogers Park		Medium Priority
		<b>Dur (hrs/days)</b>	360	15	<b>Needs a tree hauled off that has been cut up</b>				
28391	A	05/08/19 09:19:00	05/20/19 07:41:00	05/09/19	Trash Related Closed	Brown, Shirley Lockett, Tonjula	Pisgah Bottom Rd Pisgah Bottom Rd Canton 39046	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	288	12	<b>Needs a mattress set, TV and freezer picked up</b>				
28392	A	05/08/19 10:04:00	05/20/19 07:20:00	05/09/19	Pot Holes Closed	Brown, Shirley Ollie, Carla	Pocahontas Rd Pocahontas Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	288	12	<b>Pot hole in front of this address</b>				
28393	A	05/08/19 10:19:00	05/22/19 15:12:00	05/09/19	Limb Pickup Closed	Brown, Shirley Hunter, Harry	Hartfield Dr Hartfield Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	336	14	<b>Limbs pick up</b>				
28394	A	05/08/19 10:22:00	05/20/19 08:18:00	05/09/19	Limb Pickup Closed	Brown, Shirley Higginbotham, Jim	Spike Ridge Spike Ridge	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	288	12	<b>Limbs pick up</b>				
28399	A	05/08/19 14:52:00	05/24/19 07:54:00	05/09/19	Limb Pickup Closed	Brown, Shirley Ray, Kenny	Serotina Rd Serotina Rd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	384	16	<b>Limbs pick up</b>				

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28403	A	05/09/19 08:30:00	05/17/19 13:39:00	05/10/19	1	Culvert Repair Closed	Brown, Shirley Wilson, Jalease Greystone Dr Greystone Dr Madison 39110	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	192	8		<b>Needs driveway repair completed. Gravel and dirt has washed away and her car got stuck because of mud in driveway</b>			
28406	A	05/09/19 14:02:00	05/22/19 15:12:00	05/10/19	1	Limb Pickup Closed	Brown, Shirley Wright, Elizabeth Hackberry Ln Hackberry Ln	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	312	13		<b>Limbs pick up</b>			
28413	A	05/10/19 10:35:00	05/28/19 13:23:00	05/11/19	1	Limb Cutting Closed	Brown, Shirley James, Ricky Way Rd Way Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	432	18		<b>Big tree limb hanging to low hitting top of cars</b>			
28419	A	05/13/19 06:53:00	05/20/19 07:21:00	05/14/19	1	Pot Holes Closed	Brown, Shirley Johnston, Ken Stokes Rd Stokes Rd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	168	7		<b>Bad pot holes west of the horse farm</b>			
28421	A	05/13/19 08:00:00	05/20/19 07:22:00	05/14/19	1	Pot Holes Closed	Brown, Shirley Simpson Harris Rd Harris Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	168	7		<b>Pot holes</b>			
28424	A	05/13/19 10:14:00	05/20/19 08:21:00	05/14/19	1	Limb Pickup Closed	Brown, Shirley Norrell Twin Harbor Pl Twin Harbor Pl	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	168	7		<b>Limbs pick up</b>			
28430	A	05/14/19 06:51:00	05/20/19 08:17:00	05/15/19	1	Limb Pickup Closed	Brown, Shirley Mitschke, Andrea Bradfield Rd Bradfield Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	144	6		<b>Limbs pick up</b>			
28435	A	05/14/19 07:08:00	05/20/19 07:16:00	05/15/19	1	Limb Pickup Closed	Brown, Shirley Waste Management St Davids Way St David's Way	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	144	6		<b>Needs limb pickup</b>			
28437	A	05/14/19 09:06:00	05/20/19 10:44:00	05/15/19	1	Limb Pickup Closed	Brown, Shirley Edwards, Jena South Deerfield Dr 639 South Deerfield Dt	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	144	6		<b>Limb Pickup</b>			
28439	A	05/14/19 09:42:00	05/28/19 13:32:00	05/15/19	1	Pot Holes Closed	Brown, Shirley Chenhall, Brent Dewees Rd Dewees Rd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	336	14		<b>Bad pot hole on Dewees onto Saddlebrook Cv, going into Saddlebrook Sudv</b>			

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Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28440	A	05/14/19 09:45:00	05/20/19 10:44:00	05/15/19 1	Limb Pickup Closed	Brown, Shirley Wilson, Brenda	Cobbsville Dr Cobbsville Dr	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
28441	A	05/14/19 09:46:00	05/23/19 08:11:00	05/15/19 1	Pot Holes Closed	Brown, Shirley Unknown	Cauthen Rd Cauthen Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	216	9	<b>Pot holes</b>				
28443	A	05/14/19 09:54:00	05/24/19 07:54:00	05/15/19 1	Limb Pickup Closed	Brown, Shirley Abraham, Laura	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	240	10	<b>Limbs pick up</b>				
28448	A	05/14/19 13:27:00	05/21/19 15:45:00	05/15/19 1	Limb Pickup Closed	Brown, Shirley Williams, Diane	Willie Burrell Dr Willie Burrell Dr	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
28449	A	05/14/19 13:29:00	05/21/19 15:41:00	05/15/19 1	Limb Pickup Closed	Brown, Shirley Banks, Daphne	Twin Cedars Ln Twin Cedars Ln	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
28450	A	05/14/19 15:21:00	05/22/19 15:25:00	05/15/19 1	Limb Pickup Closed	Brown, Shirley Smith, Alton	Lambert Cv Lambert Cv	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
28453	A	05/15/19 07:01:00	05/21/19 15:39:00	05/16/19 1	Limb Pickup Closed	Brown, Shirley Darby, Whitney	Cotton Cv 112 Cotton Cove	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>Need limb pickup</b>				
28454	A	05/15/19 08:14:00	05/21/19 15:40:00	05/16/19 1	Limb Pickup Closed	Brown, Shirley Robinson, Jessica	Providence Dr Providence Dr Madison 39110	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>Limb pickup</b>				
28455	A	05/15/19 09:51:00	05/21/19 15:42:00	05/16/19 1	Limb Pickup Closed	Brown, Shirley Harper, Rick	Farmers Row Farmers Row Madison 39110	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>Needs limb pickup</b>				
28456	A	05/15/19 09:53:00	05/21/19 15:39:00	05/16/19 1	Limb Pickup Closed	Brown, Shirley Oakman, Carol	Belle Pointe Dr Belle Ponte	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>Needs limb pickup</b>				

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28458	A	05/15/19 11:13:00	05/20/19 07:14:00	05/16/19	Limb Pickup Closed Needs limb pickup	Brown, Shirley Bearden, Tom	Sagefield Sq Sagefield Square Canton 39046	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	120	5					
28459	A	05/15/19 11:24:00	05/21/19 15:39:00	05/16/19	Limb Pickup Closed Needs limb pickup	Brown, Shirley Penna, Ron	Northshore Way Northshore Way Madison 39110	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	144	6					
28461	A	05/16/19 07:35:00	05/21/19 15:40:00	05/17/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Abraham, Charles	Planters Row Planters Row	District 3	Low Priority
		<b>Dur (hrs/days)</b>	120	5					
28465	A	05/16/19 10:29:00	05/20/19 07:16:00	05/17/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Miciello, Chris	St Davids Way St Davids Way	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	96	4					
28469	A	05/16/19 11:52:00	05/21/19 15:40:00	05/17/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Dew, Bryan	Planters Row Planters Row	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	120	5					
28471	A	05/16/19 14:27:00	05/23/19 10:28:00	05/17/19	Limb Pickup Closed Limbs pick up	Brown, Shirley French, Kay	Lorman Ln Lorman Ln	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	168	7					
28472	A	05/16/19 14:28:00	05/20/19 08:28:00	05/17/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Rehfeldt, Richard	Bell Pointe Bell Pointe	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	96	4					
28473	A	05/16/19 15:34:00	05/24/19 07:43:00	05/17/19	Trash Related Closed Need old shower chair	Brown, Shirley Levy, Patricia	Cedar Green Cv Cedar Green Cv	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	192	8					
28475	A	05/17/19 06:54:00	05/20/19 10:24:00	05/18/19	Trash Related Closed Old carpet etc needs picking up	Brown, Shirley Johnson	Compress St Compress St	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	72	3					
28476	A	05/17/19 08:56:00	05/22/19 15:15:00	05/18/19	Limb Pickup Closed Limbs pick up	Brown, Shirley Robey, Patrick	Wildwood Dr Wildwood Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	120	5					



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28480	A	05/17/19 10:17:00	05/21/19 15:43:00	05/18/19	Limb Pickup Closed	Brown, Shirley Smtih, Clint	Sumter Ct Sumter Ct Madison 39110	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
28481	A	05/17/19 10:56:00	05/24/19 07:29:00	05/18/19	Trash Related Closed	Brown, Shirley Bennett, Kendrick	Middlefield Dr Middlefield Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	168	7	<b>Need old trampoline picked up</b>				
28483	A	05/17/19 14:24:00	05/29/19 07:10:00	05/18/19	Pot Holes Closed	Brown, Shirley Jordan, Katherine	Cedar Green Cv Cedar Green Cv	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	288	12	<b>Pot holes on Cedar Green Cv and Highbury Cv where they intersects</b>				
28484	A	05/17/19 14:25:00	05/22/19 15:27:00	05/18/19	Limb Pickup Closed	Brown, Shirley Donald, Martin	Beaver Bend Beaver Bend	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				
28485	A	05/17/19 14:31:00	05/21/19 15:44:00	05/18/19	Limb Pickup Closed	Brown, Shirley Berry, Tabarius	Germany Dr Germany Dr		Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
28488	A	05/20/19 08:20:00	05/24/19 07:42:00	05/21/19	Trash Related Closed	Brown, Shirley Woods, Man	Harbor Rd Harbor Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Needs old couch picked up</b>				
28490	A	05/20/19 08:27:00	05/20/19 10:29:00	05/21/19	Limb Pickup Closed	Brown, Shirley Daniels, Melissa	Dampeer Rd Dampeer Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
28502	A	05/20/19 15:26:00	05/29/19 07:07:00	05/21/19	Trash Related Closed	Brown, Shirley Cambell, Stan	Woods Rd Woods Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	216	9	<b>Need old hotwater tank, metwl barrell picked up</b>				
28506	A	05/21/19 07:52:00	05/22/19 15:13:00	05/22/19	Limb Pickup Closed	Brown, Shirley Coats, Buck	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
28508	A	05/21/19 08:25:00	05/22/19 15:39:00	05/22/19	Limb Pickup Closed	Brown, Shirley Scruggs, Kyra	West Deerfield Dr W Deerfield Dr	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				

# Madison County Road Department

Reporting Dates 05/01/19 through 05/28/19

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28512	A	05/21/19 12:37:00	05/22/19 15:14:00	05/22/19	Limb Pickup Closed	Brown, Shirley Sanders, Ken	Quail Hollow Quail Hollow Madison 39110	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup at his house and his neighbor's house who is at the corner of Quail Hollow and Twin Cedars Drive (Robert Samders)</b>				
28514	A	05/21/19 13:30:00	05/29/19 07:11:00	05/22/19	Limb Pickup Closed	Brown, Shirley Mosby, Bill	Bozeman Rd Bozeman Rd Madison 39110	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	192	8	<b>Needs limb pickup</b>				
28516	A	05/21/19 15:54:00	05/22/19 15:33:00	05/22/19	Limb Pickup Closed	Brown, Shirley Robey, Patrick	Wildwood Dr Wildwood Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
28517	A	05/21/19 15:55:00	05/24/19 07:27:00	05/22/19	Trash Related Closed	Brown, Shirley Fleming, Kelvin	Addison Way Addison Way	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Need old couch setional pick up</b>				
28518	A	05/22/19 07:25:00	05/29/19 07:09:00	05/23/19	Limb Pickup Closed	Brown, Shirley Manning, Tina	Middlefield Dr Middlefield Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
28525	A	05/22/19 12:49:00	05/22/19 15:41:00	05/23/19	Limb Pickup Closed	Brown, Shirley Caller	Ashbrooke Trail Ashbrooke Trail	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Needs limb pickup</b>				
28530	A	05/22/19 13:59:00	05/24/19 08:02:00	05/23/19	Pot Holes Closed	Brown, Shirley Brooks, Ray	Clarkdell Rd Ext Clarkdell Rd Ext	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Bad pot holes on Clarkdell Rd Ext, and Clarkdell Rd onto Green Oaks</b>				
28531	A	05/22/19 14:01:00	05/29/19 07:12:00	05/23/19	Limb Cutting Closed	Brown, Shirley Brooks	Clarkdell Rd Ext Clarkdell Rd Ext	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	168	7	<b>Tree limbs need cutting at Clarkdell Rd Ext and Yandell, can't see oncoming traffic</b>				
28534	A	05/22/19 15:30:00	05/24/19 08:04:00	05/23/19	Pot Holes Closed	Brown, Shirley Bond, Conor	Ashbrooke Blvd Ashbrooke Blvd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Bad pot holes</b>				
28567	A	05/28/19 14:20:00	05/29/19 07:12:00	05/29/19	Limb Pickup Closed	Brown, Shirley Deanna	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				

### 90 Closed - Requests Closed on or prior to Target Date

## Closed Request Analysis

### Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
28327	05/02/19	05/28/19	05/03/19	Road Shoulder	Brown, Shirley	Brooks Rd	District 5	Medium Priority
F	14:52:00	13:45:00		Closed	Cole, Traveon	Brooks Rd Canton 39046		
	Dur (hrs/days)	624	26	He wants two children at play signs....one at the beginning of the road near the houses and near the end of the road.				

### 1 Closed - Requests Closed after the Target Date

# Madison County Road Department

Reporting Dates 05/01/19 through 05/28/19

## Closed Request Analysis

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Closed - Requests Closed after the Target Date

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Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority
<b>Total Requests:</b>		<b>91</b>						